



Iowa Department of Human Services

Medical Assistance Advisory Council MAAC

Michael Randol, Iowa Medicaid Director

Executive Committee Summary of Meeting Minutes October 16, 2018

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Gerd Clabaugh – present	Jerry Foxhoven -
Jason Haglund – present	Michael Randol - present
Dennis Tibben – present	Julie Lovelady -
Dan Royer – present	Lisa Cook - present
Shelly Chandler –	Kevin Kirkpatrick - present
Cindy Baddeloo – present	Lindsay Paulson -
Casey Ficek – present	Sean Bagniewski -
Lori Allen – present	Luisito Cabrera - present
Marsha Fisher – present	Alisha Timmerman -
Thomas Broeker –	
Marcie Strouse – present	

Introduction

Gerd called the roll call at 3:00 P.M. Executive Committee attendance is as reflected above and quorum was met.

Approval of the Executive Committee Meeting Minutes of September 18, 2018

A vote was taken to approve the September 18, 2018, Executive Committee meeting minutes. The meeting minutes were approved.

Quarterly Managed Care Report

Lisa Cook reviewed the Q4 SFY18 report and a link to the report was made available on the agenda.

Data Recommendations Subcommittee Update

The next subcommittee meeting is to be held on Wednesday, October 24, 2018, and subcommittee members will discuss feedback received from the Executive Committee. Gerd stated that the next Full Council meeting is November 8, 2018, and it is unclear if additional meetings will be held prior to that time.

Medicaid Director's Update

Network Adequacy

Mike advised that the Managed Care Network Adequacy Reports are available on the [DHS web¹site](https://dhs.iowa.gov/ime/about/performance-data-GeoAccess).

¹ <https://dhs.iowa.gov/ime/about/performance-data-GeoAccess>

within the [Quarterly Managed Care Reports](#)², and MCO websites. Mike acknowledged that in some instances, providers may only be credentialed with one MCO and this is a Good Cause reason for members to change their MCO. The MCOs are contractually required to have at least one provider every 60 miles that are accepting Medicaid members and are credentialed with one or more of the MCOs. Additionally, it is within the MCO contracts with the State that members have access to each provider type within a specified amount of time.

In regards to reimbursement for rehabilitation agencies, Mike advised that CPT codes and fee schedules are available on the [DHS website](#)³ and the MCOs are required to reimburse at the set Medicaid rate. Mike stated that effective May 1, 2018, the Multiple Procedure Payment Reduction (MPPR).

Health Home Program Evaluation

As a part of legislation, a workgroup was established to review the Health Home program and the first meeting took place on October 15, 2018 which included 19 providers representing Integrated Health Homes and Chronic Condition Health Homes. The State Plan Amendments (SPAs) are to be reviewed by participants and feedback regarding the SPAs is to be provided at the next meeting. A report is to be provided to the legislature in December 2018. Additional information is available on the DHS website.

Dental Wellness Update

The Annual Dental Benefit Maximum (ABM) of \$1,000 was implemented on September 1, 2018 and does not apply to preventive services. The SPA has been approved by the Centers for Medicare and Medicaid Services (CMS).

Retroactive Payment Reactivation

Senate File 2418 reinstated the provision of three months of retroactive eligibility for Medicaid applicants who reside in nursing homes and applied for services on or after July 1, 2018. System changes were made effective October 1, 2018, and this change will impact approximately 7 recipients each month.

Process Improvement Working Group

Mike stated that the Working Group's has been meeting monthly to discuss topics such as credentialing, appeals and grievances, and prior authorization requirements. Additional information regarding the group can be found on the DHS website.

MCO Contracts

Weekly onboarding meetings are being held with Iowa Total Care for preparation of their scheduled start date of July 1, 2019. The process for member distribution to the three MCOs is yet to be determined although members will have the opportunity to choose their MCO in the three months prior to Iowa Total Care's start date. Additional information is to come.

Action Items

The Action Items document was made available in the materials packet. The Health Homes action was addressed in this meeting and additional actions will be discussed at future meetings.

Open Discussion

Marcie Strouse provided feedback regarding the timeliness and readability of communications to Home and Community Based Services (HCBS) Waiver recipients. She stated that annual waiver renewal notices should be sent approximately two months in advance so that members and their representatives have time to submit the necessary paperwork and the wording should be revised with the understanding that many persons have limited experience with insurance and medical terminology. Mike stated that the State is currently reviewing these concerns for resolution. Additionally, Marcie expressed concern regarding person-centered planning and members receiving the appropriate services.

A representative from OK Technologies provided information regarding their organization and products.

Adjourn

4:32 P.M.

² <https://dhs.iowa.gov/ime/about/performance-data>

³ <https://dhs.iowa.gov/ime/providers/csrp>